



### **Tarp repair service**

At TORTO we provide a full and efficient nationwide tarp repair service to industry in New Zealand. To save your time and hassle we coordinate freight and freight chargers to and from our workshop. Through our systematized, structured approach we are able to make sure the turn around time is kept to a minimum.

### **Tarp repair procedure**

- Phone, fax or email Torto for tarp pick up  
Please provide   1) The number of tarps and if possible asset/identification numbers  
                      2) Pick up location and contact person/numbers
- Torto customer service will then book a pick up and email you the pickup confirmation
- Once the tarps have been received into the workshop at Torto the tarps are checked on our customized tarp checking jig and you will be emailed a quotation for each tarp repair
- Once you have accepted the quote we will repair the tarps and have them back to you within 3 days

### **Minimum Charge**

- 1 tarp       \$85 + GST ea
- 2 tarps     \$75 + GST ea
- 3 + tarps   \$65 + GST ea
- This minimum charge includes up to 20 hole repairs
- If there are more than 20 holes to repair, or there are other rips, tears, missing lashing etc . We will document this in the quote as mentioned above
- If the tarps do not need repairs the minimum charge is \$25.00

### **Pick up**

Phone TORTO and book a tarp repair. Torto administration will book a freight pickup and email you confirmation that the pick up has been booked.

### **Delivery**

Once all your tarps are repaired we will dispatch them to your branch and email you, to advise you they are on their way.

### **Freight crate**

If you freight more than 10 tarps to us at one time we will provide in return a tarp crate designed for storing, and freighting the tarps to us for repair. This crate remains property of TORTO.

Customer service team

Phone       : 0800 486 786  
Fax         : 04 2375046  
Email       : tarps@torto.co.nz



Phone : 0800 486 786  
Fax : 04 2375046  
Email : tarps@torto.co.nz

Company

Pick up address

Ph:

Contact name

Number of tarps

Asset numbers

Torto administration use

Tarp pick up request recieved by

Date

Tarps freight booking number

Date

Tarps received into workshop

Date

Tarps checked and quoted

Date

Tarps repair order number received

Date

Tarps repair order number received

Date

Tarps repair complete and depatched

Date



## Tarp repair costing schedule

### Minimum Charge

- 1 tarp \$85 + GST ea
- 2 tarps \$75 + GST ea
- 3 + tarps \$65 + GST ea
- This minimum charge includes up to 20 hole repairs
- If there are more than 20 holes to repair, or there are other rips, tears, missing lashing etc . We will document this in the quote
- If the tarps do not need repairs the minimum charge is \$25.00

### Component Charge

Small holes - up to 30mm patch	\$ 1.20 + GST
Large holes - 30mm - 200mm	\$ 2.40 + GST
Split up to 400mm long	\$ 4.80 + GST
Eyelet	\$ 4.00 + GST
Eyelet and gusset	\$ 8.00 + GST
Remake hem up to 500mm	\$12.00 + GST
Reweld existing patch	\$ 2.00 + GST
New rope	\$ 3.00 + GST

### Notes

---

---

---

---

---

---

---

---

Phone : 0800 486 786  
Fax : 04 2375046  
Email : tarps@torto.co.nz